



## Wellbeats Kiosk Checklist

The Wellbeats Kiosk provides individuals a virtual, on-demand experience to find the time and space to workout and love it. To ensure the best possible user experience, please use the Wellbeats Kiosk Checklist to check for any internet, touchscreen, video, and/or audio technical errors.

### Internet Checklist:

Select the dropdown menu on your Wellbeats kiosk. Is the internet connection displayed at the bottom of the main menu marked as "Connected"?

Yes

No

Confirm hardline connection by checking the Ethernet port. Does the port display a flashing orange light and a solid green light?  
(Not applicable if relying on WiFi)

Yes

No

### Touchscreen Checklist:

Test the touch functionality by selecting various components on the Wellbeats touchscreen. Is the touch functionality performing correctly?

Yes

No

Play a Wellbeats class for at least 10 minutes. Is the class playing correctly?

Yes

No

### Video Checklist:

When playing a Wellbeats class, does it project correctly on the projector or TV screen?

Yes

No

Play a Wellbeats class until completion. Did the class play correctly?

Yes

No

### Audio Checklist:

Does the audio come from the correct audio source?

Yes

No

When playing a Wellbeats class, is the audio set at a reasonable level?

Yes

No

**If you checked "No" to any of the questions above, please contact Wellbeats Support:**

763-400-8502

[support@wellbeats.com](mailto:support@wellbeats.com)

<https://wellbeats.com/technical-support/>